

# Frequently Asked Questions



## How often do I need to use HairMax®?

It is recommended to use any HairMax model 3 times per week with at least a day between each treatment.



## Will results improve if I use my HairMax more frequently than 3 times a week?

Three times a week is the optimal amount of usage needed to generate maximum results. Using HairMax more than three times per week has not shown any additional benefits of treatment.



## How long before I see results from use of my HairMax?

Experience varies, but most users start to see benefits in as little as 16 weeks. Hair grows slowly and it may take some users a longer time to see the benefits. Allow a full 26 weeks of usage to see new hair growth, reduction in shedding and hair that is denser, fuller and more manageable.



## How long will I need to continue my hair loss treatment with my HairMax?

To keep seeing positive benefits from your HairMax model, you must use it as indicated on an ongoing basis. If you do not use the device as recommended, there is a strong possibility that you will not see benefits or you will regress to where you were prior to using HairMax.



## Can I use my HairMax on damp or dry hair?

You can use your HairMax on either dry or damp hair. It is important that you use the device on a clean scalp, as any build-up of topicals such as oils, gels or sprays, can block the laser light from effectively reaching the follicles.



## Do I have to use any special shampoos or products with my HairMax?

You do not. However, we recommend using sulfate free shampoos and hair care products that are gentle on your hair and scalp. HairMax **for den•si•ty**, our unique collection of shampoo and scalp treatments, is specifically designed for thinning hair. These products can be used with any HairMax device or on their own to help support hair growth and achieve thicker, denser, fuller looking hair.